



## Lifetime Limited Transferable Warranty Effective March 1, 2008

Norandex, a division of American Builders and Contractors Supply Co., Inc.  
makes the following limited warranty:

**What the Warranty Covers:**

Norandex warrants to the original homeowner/customer that Norandex Shakes and Scallop will be free from manufacturing defects when properly installed and subjected to normal use. Defects mean fading beyond normal weathering, flaking, blistering, peeling and corrosion.

Should any such defect occur during the lifetime of the original purchaser, as long as he or she is living and retains ownership of the property, Norandex will pay to repair, replace, or refinish, at its option, any defective siding. Norandex may instead, at its option, refund the amount paid by the original owner for the siding plus the initial cost of installation. Norandex also warrants to you that, for a ten (10) year period, the products will not excessively fade. Excessive fading is defined as a Delta E that exceeds four (4) Hunter units, as calculated according to ASTM D2244, within the first ten (10) years following the date of initial installation. This fade warranty is non-transferable. Norandex shall have sole discretion to determine if Norandex Shakes & Scallop has faded. Norandex also provides limited hail damage warranty for its products provided that the owner has homeowner's insurance or a comparable type of coverage. In the event of damage caused by hail during the warranty period, it is the owner's responsibility to file a claim with homeowner insurance or other applicable insurance coverage. Any costs incurred by the owner in excess of the insurance proceeds will be reimbursed by Norandex (not including any insurance deductible) except that Norandex shall not be liable for costs in excess of the value of replacement material required due to the hail damage. Norandex shall not be responsible for the cost of labor to replace any hail damaged material.

**Transfer of Coverage:**

If you are an individual, this lifetime limited warranty lasts for as long as you own your property.

Lifetime Warranty Protection Schedule

Number of Years of use Obtained after installation	Norandex's Warranty Obligation
Original Purchaser's Ownership Of the Property	100%

If you are not an individual, the warranty period will be 50 years from the date of the original installation of the products, prorated as outlined below. This lifetime limited warranty may be transferred with the property. However, upon the transfer, the warranty period will be no more than 50 years from the date of original installation, prorated in accordance with the schedule below. In the event of repair, replacement or refinishing under this warranty, the replacement material will only be warranted for the time under the original warranty.

50-Year Warranty Protection Schedule

Number of Years of use Obtained after installation	Norandex's Warranty Obligation
0 - 8 Years	100%
9 <sup>th</sup> Year	70%
10 <sup>th</sup> Year	60%
11 <sup>th</sup> Year	50%
12 <sup>th</sup> Year	30%
13 <sup>th</sup> Year	20%
14 - 50 <sup>th</sup> Year	10%

**Limitations:**

This warranty does not provide protection against any failure, defect or damage caused by situations and events beyond normal exposure conditions, including but not limited to:

- Damage of any kind resulting from faulty or improper installation;
- Misuse, abuse, neglect, or improper handling or storage;
- Normal weathering that may cause any colored surface to fade, chalk, or become soiled or stained;
- Accidental damage, settlement, structural shrinkage or distortion of property structure;
- Fire, lightning, hurricane, tornado, wind storm, earthquake or other acts of God;
- Harmful chemicals, including non-approved cleaning agents, fumes or vapors, or surface deterioration due to air pollution;
- Airborne stains, molds, mildew accumulation;
- Owner's failure to provide reasonable and necessary maintenance for the products;
- Impact of foreign objects, warping or distortion due to exposure to excessive heat sources or reflective heat sources such as skylight or window reflection, roofing materials, etc.;
- Products that have been painted or whose surface has been altered in any way;
- Products that have been power washed.

Due to normal weathering, replacement products may differ in gloss and color from products originally installed on the property.

**We reserve the right to discontinue or change any design or color of any of our products at any time and without notice or liability. If, for any reason, products of the type originally installed are no longer available at the time of your warranty claim, we may substitute another product determined by us to be of comparable quality and price.**

**Conditions:**

**We exclude and are not responsible for any consequential or incidental damages arising out of any breach of this express warranty, or any other oral, written, or implied warranty that may apply to your purchase, as it relates to our products. This is your exclusive warranty and is in lieu of all other warranties express or implied including, but not limited to, implied warranties of merchantability and fitness for a particular purpose.**

**This warranty gives you specific legal rights. You may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.**

**Claims:**

The owner must promptly notify American Original Building Products LLC, manufacturer of Norandex Rustic Hill Products, in writing of any manufacturing defect (or hail damage) promptly following its discovery and provide proof of the date of purchase and installation, as well as proof of property ownership. All notifications should be sent to:

**American Original Building Products LLC  
1000 Arlington Circle  
Akron, OH 44306-3973**

If a defect covered under this warranty is confirmed, Norandex will pay to repair or replace the defective siding or refund the original amount paid by the original owner for the siding plus the cost of its installation.

**Care and Maintenance:**

This product may become dirty over time. As a result, it is recommended that it be cleaned yearly to prevent buildup of dirt and mildew. The product can normally be cleaned satisfactorily with the use of an ordinary garden hose and water. This siding should never be cleaned with a power washer. If the above process does not provide satisfactory results, a gentle washing with a soft bristle brush and water should be tried. If there are areas of with stubborn dirt, a mild cleaning solution can be made by combining the following ingredients:

- 1/3 cup detergent (e.g. Tide)
- 2/3 cup trisodium phosphate (e.g. Soilax)
- 4 quarts of water

**IMPORTANT:**

To protect your siding investment, it is recommended that you choose a licensed and insured contractor who will properly install the Norandex siding.

**FIRE SAFETY INFORMATION:**

Rigid polypropylene siding is an organic material that can melt or burn when exposed to significant heat or flame. All building materials should be installed in accordance with all applicable building codes and fire regulations.

**Made in America**

We strive to bring something real to the building products world. An authentic American sensibility and master-quality American workmanship.

Norandex Siding is produced in a state-of-the-art facility under an ISO 9001:2008 quality management system.

This siding conforms to all the requirements established in ASTM Specification D7254, developed cooperatively with the industry and published by ASTM. American Original Building Products, LLC assumes full responsibility for the conformance of these products to the specification.