NEW CONSTRUCTION PRODUCTS

Perfexion® 600, 300, Contractor, and Builder Products ("Product") include the vinyl and hardware components, glass, and screens. This Limited Warranty applies only when all of these parts are genuine Norandex™ components.

Coverage

Limited Lifetime Warranty – Residential

10-Year Limited Warranty – Commercial/Multi-Resident

Subject to the limitations and exclusions herein, and for the duration of the applicable Warranty Period of the Residential Warranty Holder or Commercial/Multi-Resident Warranty Holder (as defined below), Norandex, a Division of American Builders & Contractors Supply Co., Inc. (hereinafter "Norandex"), warrants that the Product will be free from non-conformities in material and workmanship. Norandex will repair or replace any Product that fails to meet this Limited Warranty of a Residential Warranty Holder that is installed up to an elevation of not more than three stories (for Product installations over three stories contact Norandex for warranty consideration) provided in either case, Norandex may refund the purchase price (the lesser of the original Product/component purchase price or the original catalog list price) if in Norandex’s opinion such repair or replacement is not commercially practical or reasonable or cannot timely be made. This Limited Warranty is applicable to Products purchased and installed in the United States or Canada only.

Labor

Labor costs are not included in this Limited Warranty and neither Norandex nor its distributors will be responsible for any costs incurred in the removal, replacement, installation, reinstallation or repair of the Norandex Product.

Warranty Period

READ the Entire Limited Warranty for the conditions and limitations that apply to this information

Perfexion by Norandex Warranty Holder – Classification and Duration*

Warranty Period

Residential

Commercial/Multi-Resident

Perfexion 600

Perfexion Contractor,
Builder, & 300

10 years**

20 years**

10 years

20 years

Vinyl

Lifetime

Lifetime

10 years

10 years

Hardware

Lifetime

Lifetime

10 years

10 years

Screen

Lifetime

Lifetime

10 years

10 years

Glass

20 years-Lifetime (prorated)

20 years-Lifetime

10 years

10 years

Laminated Glass

20 years

N/A

10 years

10 years

Factory-Applied Exterior Coating

10 years

N/A

3 years (non-transferable)

3 years (non-transferable)

Interior Laminate

Lifetime

N/A

10 years

10 years

Simulated Divided Lites

10 years

(300 only)

10 years

10 years

Transferrable Warranty

20 years*

20 years*

10 years*

10 years*

Measured from the date of the original purchase date of the Product

*10 years on door handle finishes

For Residential Warranty Holder: Double-Lifetime Components Limited Transferability for Residential Warranty Holder:

600: Product Warranty is transferable by the original Residential Warranty Holder once to a subsequent Residential owner; however, the successor’s Residential Warranty Period will exist and continue only from the original Warranty Holder’s product purchase date until (i) the 20th anniversary of that original purchase date with respect to Vinyl (General), Factory Applied Interior Laminated Option, Hardware (excluding door handle finishes), Glass and Screens, and (ii) the 10th anniversary of the original purchase date with respect to door handle finishes and the Factory Applied Exterior Coating Option (for the Warranty Period stated in the summary chart), but in each case, for such shorter period of time if it is expressly stated in this Limited Warranty for the Product component and provided the Warranty has been properly transferred following the procedure set forth below.

Contractor, Builder, & 300: Product Warranty is transferable by the original Residential Warranty Holder once to a subsequent Residential owner; however, the successor’s Residential Warranty Period will exist and continue only from the original Warranty Holder’s product purchase date until the 20th anniversary of that original purchase date with respect to Vinyl (General), Factory Applied Interior Laminated Option, Hardware, Glass and Screens, but for such shorter period of time if it is expressly stated in this Limited Warranty for the Product component; and provided the Warranty has been properly transferred following the procedure set forth below.

600 & 300: Contractor, Builder: If the transfer from a Residential Warranty Holder to a Commercial/Multi-Resident owner, the warranty will continue only until (and will expire on) the 10th anniversary of the original purchase date of the Product (that is, the warranty is only transferable by the original Residential owner to a subsequent Commercial/Multi-Resident owner if the transfer occurs during the first 10 years following the purchase of the Product, unless a shorter period of time is expressly stated for the Product component). Regardless of the classification of the transferee, the Warranty must be properly transferred following the procedure set forth below in order to be effective.

For Commercial/Multi-Resident Warranty Holder: 10 years (excluding Factory-Applied Exterior Coating coverage) from the earlier of the date Product was shipped from Norandex or an authorized dealer; transferable to successive non-Residential owners during and for any balance of the 10-year Warranty Period (but for such shorter period of time if it is expressly stated in this Limited Warranty for the Product component) and only if the Warranty has been properly transferred following the procedure set forth below. The 10-year Factory-Applied Exterior Coating limited warranty period began on the earlier of the date Product was shipped from Norandex or an authorized dealer; NOT transferable.

Warranty Transfer

Any Warranty Transfer described above will be deemed effective only if the following procedure is completed:

(1) notice to Norandex within 30 days after the transfer of ownership of the premises where the Products are installed.

(2) warranty transfer form (in the form completed only for new norandex products) and a copy of the owner's proof of purchase to the new owner.

(3) if the transfer from a Residential Warranty Holder is to a Commercial/Multi-Resident owner, then the new owner must be provided with Product instruction and care and maintenance recommendations; and

(4) if warranted, replacement for the Product or component (the lesser of the original Product or component purchase price or the original catalog list price) is warranted against peeling, flaking, blistering and corrosion for the Applicable Warranty Period. If such defects occur, Norandex will provide replacement parts at no charge to the Residential Warranty Holder. Norandex reserves the right to provide replacement products with comparable functional and/or aesthetic properties but replacement products are NOT guaranteed to match the color of the original Product or component or of other windows or doors in the premises. This Limited Warranty becomes void if the vinyl or any interior surface or laminate is painted, stained, or if the surface is altered in any way, or as provided below at “WHAT THIS WARRANTY DOES NOT PROVIDE”.

Factory-Applied Exterior Coating – 600 ONLY

Residential - 10-Years; transferable and continuing until 10th anniversary of Product purchase

Commercial/Multi-Resident - 3 Years; transferable

For Products purchased with a factory-applied exterior coating on the vinyl components, the factory-applied exterior coating is warranted to the Residential Warranty Holder against peeling, flaking, blistering and corrosion for the Applicable Warranty Period. This warranty consideration (provided in either case, Norandex may refund the purchase price (the lesser of the original Product/component purchase price or the original catalog list price) is warranted against peeling, flaking, blistering and corrosion for the Applicable Warranty Period. If such defects occur, Norandex will, at its option, provide the Warranty Holder factory-authorized repair at no charge, or provide replacement products at no charge to the Residential Warranty Holder. Norandex reserves the right to provide replacement products with comparable functional and/or aesthetic properties but replacement products are NOT guaranteed to match the color of the original Product or component or of other windows or doors in the premises, due, in part, to the normal effects of weathering over time on exterior coating or finishes.

This Limited Warranty does not include non-conformities or damage attributable to or arising from:

• Any painting, staining, or other alteration of the factory-applied exterior coating surface of the Products

• Minor scratches or minor visual imperfections within the Product’s standard manufacturing and quality specification parameters. For questions or to purchase a touch-up kit, contact 1-800-746-6466.

• Damage to the factory-applied exterior coating occurring after the Product leaves Norandex’s facility, whether arising during pre-installation handling or storage (including inadequate shelter or inadequate venting of shipping wrap in hot and humid locations), installation, maintenance, or comparable functionality but replacement products are NOT guaranteed to match the color of the original Product or component or of other windows or doors in the premises, due, in part, to the normal effects of weathering over time on exterior coating or finishes.

Harsh natural environmental conditions, including by example, from substantial exposure to the sun, salt spray or airborne pollutants

• Excessive artificial temperature buildup or exposure, including by example, from the use of storm doors or windows or shutters under certain circumstances

• Installation in locations or a manner that exceeds or deviates from product design standards and/or testing and certified performance specifications, and/or not in compliance with building codes

• Labor for removing, installing, or replacing Product or components or labor for other materials that are removed, reinstalled or refinished in conjunction with repairing or replacing the Product or component

• Fading, discoloration, or color change of the factory-applied color coating that equals or is less than five (5) years, calculated in accordance with ASTM D2244, paragraph 6.2, effective on the date the Product is manufactured, and which covers less than a material portion or the exterior vinyl components of the Product. Color change will be measured on an exposed colored surface of the Product that has been properly cleaned of soils, and the corresponding values measured on the original or unexposed colored surface. Non-uniform fading or color change is a natural occurrence if the exterior surfaces of the Product are not equally exposed to the sun and other environmental conditions.

• Any matter stated in “WHAT THIS WARRANTY DOES NOT PROVIDE”

Hardware

600: Limited lifetime (10 years door hardware finish) – Residential; 10-years - Commercial/Multi-Resident Contractor, Builder & 300: 20-years – Residential; 10-years – Commercial/Multi-Resident

The Product Hardware (mechanical and locking mechanisms, hardware finishes [standard and custom] and other operating hardware components) is warranted against peeling, flaking, rusting, blistering, corrosion, and breaking during the applicable Warranty Period; however, Product Hardware on Casement/Awning style windows or Patio Doors installed within two (2) miles of any body of salt water with stainless steel and/or other finishing materials are NOT covered under this section. Norandex will replace or replace parts at no charge to the Warranty Holder. Repaired or replaced hardware or Products with hardware are NOT guaranteed to match the color of

WHAT THIS WARRANTY DOES NOT PROVIDE
National Warranty Holder a fixed percentage of Norandex’s list price of the insulating glass unit on the Product purchased. If such defects occur, Norandex will ship via common carrier replacement screens at no charge to the Residential Warranty Holder. This Limited Warranty does not include:

- Screen material damage caused by domestic or wild animals
- Bent screen frames due to improper installation or removal
- Installation and the cost of labor for screen removal
- Any matter stated in “WHAT THIS WARRANTY DOES NOT PROVIDE” applies.

Mechanical and Locking Mechanisms and Finish: (for porch doors: patio door handles and locksets or multi-point locking system)

- With Standard Finishes (white, tan, driftwood) and Custom Finishes (polished brass) Lifetime 20-years 10-years
- With Standard Finishes (white, tan, driftwood) and Custom Finishes (dark bronze, brushed nickel, brushed chrome, mineral bronze, polished brass, antique brass) 10-years 10-years (Contractor)

Other Operating Hardware Components: (for windows: fasteners, balances, for patio doors: hinges)

Lifetime 20-years 10-years

Screens: 600: Lifetime – Residential, Contractor, Builder & 300: 20-years – Residential; 10-years Commercial/Multi-Resident

The Limited Warranty for Glass does not include:

- Minor variations in color or imperfections that do not affect the structural integrity of the glass or do not permanently and materially obstruct vision
- Damage to any building caused by any component as a result of sunlight reflected off the window.
- Any sound that occurs from the grids tapping or otherwise striking the glass due to vibrations from use of the window or exterior vibrations to the windows (such as caused by opening or closing the window or a nearby door; animals, person, or objects striking the glass; wind; or outside traffic, trains, or airplanes; etc) is not considered an imperfection or defect, nor is the grid touching the glass (even in triple-strength toughed glass) an imperfection or defect.
- Glass covered with after-market window films, coatings or other products not originally supplied by Norandex

Norandex will provide a replacement insulating glass unit at no charge to the Warranty Holder. If such defects occur after the initial no charge replacement period on 600 products, Norandex will cover for the Warranty Period, Norandex will provide a replacement insulating glass unit with the laminated glass feature under normal usage. If such defects occur during the first 20 years of the Residential Warranty Holder’s Warranty Period or fall during the first 10 years of the Commercial/Multi Residential Warranty Period, Norandex will provide a replacement insulating glass unit at no charge to the Warranty Holder.

PerfXion by Norandex Series 605 Series

100% 75% 50%

600 Windows and Patio Doors: Purchased with single- or double-strength glass

- 0-20 Yrs. 21-50 Yrs. 51 Yrs. – Lifetime

The Limited Warranty for Glass does not include:

- Damage to any building caused by any component as a result of sunlight reflected off the window.
- Any sound that occurs from the grids tapping or otherwise striking the glass due to vibrations from use of the window or exterior vibrations to the windows (such as caused by opening or closing the window or a nearby door; animals, person, or objects striking the glass; wind; or outside traffic, trains, or airplanes; etc) is not considered an imperfection or defect, nor is the grid touching the glass (even in triple-strength toughed glass) an imperfection or defect.
- Glass covered with after-market window films, coatings or other products not originally supplied by Norandex
- Any matter stated in “WHAT THIS WARRANTY DOES NOT PROVIDE” applies.

What This Limited Warranty Does Not Cover

a) Generally
   The Limited Warranty does not include non-conformities or damages attributable to or arising from:
   - Minor scratches or minor visual imperfections
   - Negligence, vandalism, riot or civil disorder, acts of terrorism; improper use, installation, finishing, maintenance or operation inconsistent with Norandex’s recommendations and all instructions that are generally available in Norandex’s installation instructions as updated by bulletins or other written communications or on Norandex’s website, www.norandex.com. Improper pre-installation storage, including inadequate shelter or improper handling or storage of the Norandex product, or any part thereof, furnished by Norandex under this Warranty.
   - Misapplication or faulty building design or construction, including inadequate flashings or caulking, building settlement or structural failures of walls or foundations
   - Subjection to improper temperature, humidity, other environmental conditions, including by example, normal wear and tear, including without limitation, wear and tear with respect to the SDL or door gaskets
   - The caulking used to seal the frames or trim packages
   - Labor costs are not included under this Warranty and neither Norandex nor its distributors will be responsible for any costs incurred in providing replacement, installation or repair of the Norandex product, or any part thereof, furnished by Norandex under this Warranty.
   - Products installed over an aluminum or steel frame, unless a written exception to this Limited Warranty exclusion has been obtained from Norandex
   - Products installed other than in the United States or Canada
   - Claims Environmental Conditions

b) This Limited Warranty does not guarantee safety for persons or property, nor make a premises hurricane-proof or impact-proof. Follow weather and news reports in order to assess severe weather situations and obey local authorities’ shelter and evacuation orders. This Limited Warranty does not cover damage attributable to or caused by acts of nature that include, but are not limited to, stresses, high winds, floods, fire and other conditions that exceed Product designs that are tested evaluated and approved by a number of building authorities. CERTIFICATION APPROVAL, RATING, AND REFERENCES TO OTHER PERFORMANCE STANDARDS MEAN THAT THE PRODUCT MEETS THE ESTABLISHED SPECIFICATION PARAMETERS OF THE CERTIFICATION PROCESS OR STANDARD TESTING AT THE TIME THIS PRODUCT IS MARKETED. However, with exposure over time to environmental conditions, including by example, high wind events and other forces of nature, the Product will be subjected to normal and abnormal wear and its performance capability may change. Consult local building code laws, application and rating agencies published materials and websites, for guidelines on the standards necessary to meet all regulations and codes in your area. Product features designed to help address pressurization of a building during high wind or other severe storm events are not a guarantee against hurricane or wind-related failure. Norandex recommends keeping water or other fluids out of the SDL, or other improper installation or repair. PRODUCT SELECTION IS THE SOLE RESPONSIBILITY OF THE WARRANTY HOLDER.
   NOTE: all exterior accessories manufactured by Norandex for 600 & 300, Contractor and Builder Products, including but not limited to exterior casing/j-channel filler block and snap on, are not designed and not intended to be used as a barrier against wind infiltration and are not a SUBSTITUTE FOR ADEQUATE FLASHINGS OR OTHER appropriate building design, construction and installation considerations. Norandex is not responsible for building, structural, or other damage that has occurred as a result of a water that may penetrate between the Product and any applied coverings.

• Damage From Failure to Inspect Product Following Each High-Wind or Impact Event

Failure of a product subject to high wind exposure or impact is not covered by this Limited Warranty. Wind-born debris should be promptly inspected by the Warranty Holder or by a building professional if the Warranty Holder cannot perform this inspection themselves or if there is concern about Product damage. Proper care and maintenance of the Product does not increase the probability of the Warranty Holder and failure to so may void the Limited Warranty. Although a Product may appear to be in good condition, the effects of such an event(s) may have adversely affected the ability of the Product to provide subsequent protection against another such event.

This Limited Warranty’s Exclusionary Remedy

If the Product or any components fail to meet this Limited Warranty, Norandex’s sole obligation is to either (as Norandex elects): a) repair the component (aesthetic matching not guaranteed), or b) provide replacement component(s) to the Warranty Holder or to Norandex’s designated dealer (aesthetic matching not guaranteed); or c) refund the Warranty Holder’s purchase price (the lesser of the original Product/ component’s purchase price or the replacement part cost as stated in the Norandex catalog list price) at Norandex’s sole discretion.

Disclaimer of Warranties

THE LIMITED WARRANTY IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT THAT ANY IMPLIED WARRANTIES MAY NONE THELESS EXIST BY OPERATION OF LAW, SUCH WARRANTIES ARE LIMITED TO THE DURATION PROVIDED BY LAW. SOME STATES/PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY.

LIABILITY

NORANDEX’S SOLE LIABILITY UNDER THIS LIMITED WARRANTY IS REPLACEMENT, REPAIR, OR REFUND OF THE PURCHASE PRICE AS SET FORTH ABOVE (AND LABOR AS EXPRESSLY SET FORTH ABOVE). In NO EVENT WILL NORANDEX BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST REVENUE, INCOME, PROFIT, BUSINESS, WORK STORAGE, LAID-OFF, UNEMPLOYMENT,hudistant, PRODUCT FAILURE OF ANY PROPERTY, LOSS OF CUSTOMER LIST, OR RELATED INCREASED OPERATING EXPENSES, EMOTIONAL DISTRESS CLAIMS, OR CLAIMS OF THIRD PARTIES FOR SUCH DAMAGES, WHETHER BASED ON CONTRACT, WARRANTY, TORT (INCLUDING, BUT NOT LIMITED TO, STRICT LIABILITY), OR ANY OTHER LEGAL THEORIES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY IN THE LIMITED WARRANTY May HAVE OTHER RIGHTS THAT ARE NOT LIMITED TO OR EXCLUDED UNDER THE LAW IN SUCH STATE. IF THIS LIMITED WARRANTY IS DEEMED TO HAVE FAILED OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL NORANDEX’S LIABILITY EXCEED THE LESSER OF THE PRODUCT’S OR THE NON-COMFORMING COMPONENT’S PURCHASE PRICE.

Claims

Claims must be initiated during the Warranty Period. To initiate a claim, please contact the builder, dealer or other appropriate building professional who installed or sold the Product. If that party is unknown or unreachable, contact Norandex Windows, Inc. at 1-800-746-6686 or at www.norandex.com. Claimant will be required to provide proof of purchase and the date of Product purchase, the order number (bar code located on the sash head, jamb or sill of each Product), and specify the alleged defect. Norandex reserves the right to inspect the Product, and may be required to return the Product or component to Norandex at Claimant’s expense.

600 - 20-years – Residential; 10-years Commercial/Multi-Resident

For Products purchased after the date of Commercial/Multi-Resident laminated glass feature, also referred to as a PVB interlayer, the laminated glass is warranted against defects resulting in material obstruction of vision or delamination under normal usage. If such defects occur during the first 20 years of the Residential Warranty Holder’s Warranty Period, the Product will continue to apply to Product purchased with the optional laminated glass feature. In the event of another such event.

Laminated Glass Option: 600 ONLY

10-years – Residential

10-years Commercial/Multi-Resident

For Products purchased after the date of the Commercial/Multi-Resident laminated glass feature, also referred to as a PVB interlayer, the laminated glass is warranted against defects resulting in material obstruction of vision or delamination under normal usage. If such defects occur during the first 20 years of the Residential Warranty Holder’s Warranty Period, Norandex will provide a replacement insulating glass unit with the laminated glass feature at no charge to the Warranty Holder. For clarification, all other provisions of this Limited Warranty applicable to insulating glass units also continue to apply to Product purchased with the optional laminated glass feature. New Construction Vinyl Windows Lifetime Limited Warranty
Care and Maintenance of Your Vinyl Windows and Doors

Congratulations on choosing windows and doors that offer the easy care and maintenance of vinyl. As a result, with only simple care and cleaning, your windows and doors can keep their beautiful appearance for years.

Like any surface exposed to outside elements, your windows and doors will get dirty from time to time, but cleaning them is rather simple. Often, heavy rains will wash the vinyl clean, but if the rain isn’t enough, you can restore the splendor of your windows and doors by following these simple instructions.

- Wash using mild detergent (if necessary) and a soft cloth or ordinary soft bristle brush. Do not clean the exterior coating with a high-pressure washer. The extreme spray pressure could damage the glazing and destroy the seal of the insulating glass unit.

Interior Laminates

- Use warm soapy water for routine cleaning and dry thoroughly. Mild household cleaners can also be used to clean interior laminates. Always test the cleaner on an inconspicuous area to ensure compatibility with the laminate surface.

- Do not use abrasive scrubbing devices, organic solvents or abrasive cleaners as they will cause surface damage.

Exterior Coatings

- Wash using mild detergent (if necessary) and a soft cloth or ordinary long-handled soft bristle brush. Do not clean the exterior coating with a high-pressure washer. The extreme spray pressure could damage the surface or crack or destroy the caulking around the window or door.

- Mild window cleaners that are safe to clean the exterior coating on windows and doors include Windex® and Formula 409®.

- DO NOT use liquid grease remover, adhesive removers such as Goo Gone®, strong soaps or detergents containing organic solvents, nail polish remover, furniture polish or cleaners containing chlorine bleach. These items could affect the surface appearance of the vinyl.

Screen Cleaning

- For routine cleaning carefully vacuum your window screens.
- To thoroughly clean window screens, remove the screens from the window frame. Place the screens on a flat surface (such as the driveway) and use mild soap and water with a soft bristle brush to remove dirt and grime. Clean both sides of the screen and around the interior and exterior of the frame. Rinse off the screen with lukewarm water. Allow the screen to dry completely before replacing in the window.
- DO NOT use a high-pressure washer to clean screens, it could damage the units.
- Use extreme care when cleaning aluminum mesh, since it can be dented or creased if too much pressure is placed on the screen.

Operation of Your Vinyl Windows and Doors

Along with being virtually maintenance free, your windows and doors have been designed and manufactured to be thermally efficient, aesthetically pleasing and easy to operate. All operable sashes on Double Hung and Single Hung windows tilt in, Sliders slide up, Casements open by turning the handle and patio doors feature corrosion-resistant rollers.

To tilt in the operable sash on Double Hung and Single Hung windows, you must:
- Unlock the bottom sash and raise it approximately 4” above the frame.

To clean the top sash on Double Hung windows, the bottom sash needs to be tilted in and resting on the sill prior to tilting the top sash. The top sash can tilt in and rest on the open tilted bottom sash for easy cleaning.

- When finished cleaning, tilt the top and bottom sash up and snap the tilt latches into place. For safety, make sure the tilt latches are securely engaged.

- If it becomes necessary to remove and reinsert the sash, tilt the sash inward to a 90-degree angle and lift the bottom of the sash up and out of the frame. To reinsert the sash into the frame, make sure both pivot bars (located at the bottom of the sash) are fully inserted into the balance shoes.

- To clean the top sash on Double Hung windows, the bottom sash needs to be tilted in and resting on the sill prior to tilting the top sash. The top sash can tilt in and rest on the open tilted bottom sash for easy cleaning.

- When finished cleaning, tilt the top and bottom sash up and snap the tilt latches into place. For safety, make sure the tilt latches are securely engaged.

- If it becomes necessary to remove and reinsert the sash, tilt the sash inward to a 90-degree angle and lift the bottom of the sash up and out of the frame. To reinsert the sash into the frame, make sure both pivot bars (located at the bottom of the sash) are fully inserted into the balance shoes.

To remove a Slider sash, simply:
- Lift the handle on the side of the frame to unlock the sash. Turn the handle on the bottom of the frame to open the sash to the desired position.
- When the handle is in the opposite direction to close the sash. To lock the window, make sure the sash is fully closed then lower the handle on the side of the frame.

To lock doors:
- Close the operable panel and make sure it is fully against the frame.
- Lock the panel with the lever located on the handle.

Felt-tip Pen
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Mr Clean® Magic Eraser®, Windex®

Grass
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

Lithium Grease
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

Mold and Mildew
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, solution of 30% vinegar and 70% water, Windex®

Motor Oil
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

Oil
- Soft Scrub®

Paint
- Mr Clean® Magic Eraser®, Windex®

Pencil
- Soft Scrub®, Mr Clean® Magic Eraser®, Windex®

Rust
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

Tar
- Soft Scrub®

*Cleaning materials are listed in alphabetical order

Glass
- For routine cleaning, we recommend using a 30% white vinegar and 70% water premixed cleaning solution. Use a soft, lint-free cloth or paper towels to clean, rubbing in different directions. If there is any residual streaking, rinse with clear water and wipe again.

- Ammonia-free glass cleaners such as Windex® also produce good results.

- Rinse windows and doors first if there is excessive dirt and debris.

- Thoroughly dry water and/or cleaning solution from glass and all window surfaces.

- DO NOT use razor blades, metal blades, abrasive cleaning solutions or materials to clean the glass due to the high probability that damage to the glass will occur.

- DO NOT CLEAN GLASS WITH A HIGH-PRESSURE WASHER. THE EXTREME SPRAY PRESSURE COULD DAMAGE THE GLAZING AND DESTROY THE SEAL OF THE INSULATING GLASS UNIT.

Cleaning Materials

- Soft Scrub®

- Mr Clean® Magic Eraser®, Windex®

- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

- Lestoil®

- Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

- DAP (oil based caulk)

- Fantastik® Scrubbing Bubbles® All Purpose Cleaner

- Crayon
- Lestoil®, Mr Clean® Magic Eraser®, Murphy Oil Soap®, Windex®

- Bubble Gum
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

- Mold and Mildew
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

- Grass
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

- Lithium Grease
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

- Pencil
- Soft Scrub®, Mr Clean® Magic Eraser®, Windex®

- Rust
- Fantastik® Scrubbing Bubbles® All Purpose Cleaner, Lestoil®, Murphy Oil Soap®, Windex®

- Tar
- Soft Scrub®

Warranty Form

Activate your Double-Lifetime Limited Warranty at www.norandex.com. You will need the following information to complete the warranty registration. Please keep for your records.

Product Information

Installation Date: ___________________________ Order No.: ___________________________

(Your order number can be found on the label affixed in the head or sash of any operating unit. Sample label shown below.)

Number of Windows Purchased: ___________________________ Number of Doors Purchased: ___________________________

Homeowner Information (please print)

Name: ________________________________________

Address: __________________________________________________________________________________

City: ________________________________________ State: __________ Zip: __________________

Telephone: ________________________________________________________________________________

Email: _____________________________________________________________________________________

Dealer Information (please print)

Company Name: ________________________________

Address: _____________________________________________________________________________

City: ________________________________________ State: __________ Zip: __________________

Telephone: ______________________________________________________________________________

Email: ___________________________________________________________________________________