

As limited herein, Norandex™, a division of American Builders & Contractors Supply Co., Inc. (hereinafter “Norandex”), warrants to the original property owner of the Structure in which the product was installed (hereinafter “Structure”) that under normal use Norandex products will be free from defects in materials and workmanship. The provisions of Norandex’s non-transferable limited warranties are as follows:

STEEL DOOR & SIDELITE – LIFETIME / 10 YEARS / 2 YEARS

The Adjustable Hinge 22-gauge Smooth and Woodgrain Stainable Textured Steel doors and sidelites for as long as the original property owner owns the Structure (LIFETIME), Fixed Hinge 22- and 24-gauge Steel Edge and Trugrain™ doors and sidelites (for 10 years), 25-gauge Steel and Fixed Hinge Wood Edge Steel doors and sidelites (for 2 years) are warranted not to rust, shrink, warp, split, crack or delaminate.

FIBERGLASS DOOR & SIDELITE – LIFETIME / 25 YEARS

The Adjustable Hinge Novus Smooth and Timbergrain Woodgrain Fiberglass doors and sidelites (LIFETIME) and Timberline Fixed Hinge Smooth & Woodgrain Fiberglass doors and sidelites (for 25 years) are warranted not to shrink, warp, split, crack or delaminate.

DURA-FRAME™ WOOD DOOR FRAME & FRAME COMPONENTS - LIFETIME

The Dura-Frame™ Wood Frame and brickmold for doors and sidelites, and wood transom frames are warranted not to be degraded by insect damage or to rot or decay due to water wicking through the end grain of the door jamb (LIFETIME).

DURA-TECH™ & DURA-TECH FX™ VINYL-WRAPPED DOOR FRAME – LIFETIME / 10 YEARS

The Dura-Tech™ and Dura-Tech FX™ vinyl-wrapped frame and brickmold substrate for doors and sidelites (LIFETIME) and vinyl finish (for 10 years) are warranted not to be degraded by insect damage or to rot or decay due to water wicking through the end grain of the door jamb.

ALUMINUM CLAD SYSTEM – 10 YEARS

The Titan aluminum clad system and finish are warranted not to flake, check, blister or peel (for 10 years).

INSULATED GLASS – 20 YEARS / 10 YEARS / LIFETIME

ODL® decorative glass units, including raise/lower blinds (for 20 years), Novatech® decorative glass units and commodity glass units including internal muntin/GBG and simulated divided lites (for 10 years) are warranted against defects and seal failure. The glass surrounds/frames are warranted against warping, discoloration and cracking (LIFETIME). Your Norandex entry doors are warranted against accidental glass breakage for as long as you own and reside in the home in which the Norandex products were installed (LIFETIME).

FINISHES - 10 YEARS / 5 YEARS

Factory-applied paint and stain finishes on the door slabs are warranted not to flake, check, blister or peel (for 10 years), except the duration for products installed in Extreme Exposure regions (for 5 years). Extreme Exposure Regions consist of the following states: AK, FL, ID, MT, ND, NM, NV, OR, SD, UT, WA and WY.

Finishes – whether paint or stain – can be affected by the varying degrees of exposure to the weather and elements; therefore, finishes should not be viewed as “maintenance free”. A fresh layer of exterior high quality polyurethane should be applied whenever there is a change in the original finish. Periodic maintenance to the topcoat or paint is required to keep your original prefinished door system performing well. Clean with a mild detergent.

HARDWARE & ACCESSORIES – 5 YEARS / MANUFACTURER’S WARRANTY

Hinges and door viewers/peepsites are warranted against mechanical defects and tarnishing (for five 5 years). Sill / Threshold system is warranted against defects and workmanship (for 5 years), ordinary wear and tear excepted.

All locking products such as Schlage® locks or Trilennium™ Multi-Point Locking Hardware and any LARSON® storm door components (frames, glass, screens, hardware, etc.) are not part of Norandex’s Limited Warranty. Such accessories and hardware carry their own manufacturer’s warranty, which Norandex passes on to the original property owner. Any claims with respect to defects therein must be directed to the manufacturers in accordance with the terms and conditions of their warranties. Copies of such warranties are supplied with the product and also are available at the manufacturer’s internet sites.

WARRANTY CONDITIONS

Coverage is conditioned upon the product being installed and caulked in full compliance with Norandex’s installation instructions and all applicable building codes and the product being used for the specific purpose for which it is intended.

This Limited Warranty is non-transferable and applies only to the original property owner of the Structure as the product was originally installed.

The provisions of this Limited Warranty do not apply in the event of abuse, negligence, abnormal or unreasonable use (including failure to provide reasonable and proper maintenance), damage resulting from fire, lightning or other sources of excess heat, windstorms, earthquakes, wind-borne and other driven objects, exposure to inappropriate chemicals, improper storage, strain applied to the unit by movement of the Structure, inadequate provision for expansion or contraction of framing members, installation in ships or vehicles, installation outside the Continental United States, seal failure (if the seal has been subject to immersion in water), acts of God or other similar causes. The terms of this Limited Warranty exclude (i) weathering or discoloring of the unfinished white frame and brickmold, (ii) warping or failure of the frame and brickmold which are the result of or involve stress caused by localized application of heat, movement of the Structure or Structure components, expansion/contraction of the Structure or Structure components and (iii) condensation damage due to high humidity in the Structure.

A claim under this Limited Warranty shall only be effective if the original property owner contacts the contractor for inspection. If the contractor determines the product does not comply with the Limited Warranty, solely at Norandex's option Norandex shall repair or replace the product or part thereof that fails to conform to the product's limited warranty contained herein. Norandex reserves the right to discontinue or make changes in any of its products. If the products covered by this Limited Warranty are not available, Norandex may substitute a product that is of equal quality or value. Norandex will ship the replacement product or part to the nearest authorized dealer and the original property owner must pay for any and all labor necessary to install such product or replacement part thereof and for the transportation from the nearest authorized dealer to the Structure.

THIS WRITING CONTAINS THE ENTIRE AGREEMENT BETWEEN NORANDEX AND THE ORIGINAL PROPERTY OWNER. AUTHORIZED DEALERS, CONTRACTORS, APPLICATORS, OR DISTRIBUTORS OF NORANDEX PRODUCTS HAVE NO AUTHORITY TO GIVE WARRANTIES ON NORANDEX'S BEHALF THAT ARE DIFFERENT FROM OR EXCEED THOSE LISTED HEREIN. ORIGINAL PROPERTY OWNER SHOULD THEREFORE EXAMINE THIS LIMITED WARRANTY CAREFULLY.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NORANDEX DOES NOT WARRANT THAT THE PRODUCT PURCHASED WILL MEET THE ORIGINAL PROPERTY OWNER'S SPECIFIC REQUIREMENTS. NORANDEX'S LIABILITY IS LIMITED SOLELY TO REPLACEMENT OF DEFECTIVE FINISH, COMPONENTS OR PARTS AS PROVIDED HEREIN. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, APPLY WITH RESPECT TO THE PRODUCTS BEYOND AS STATED HEREIN AND NONE WILL APPLY AFTER THE RESPECTIVE LIMITED WARRANTY PERIODS HAVE EXPIRED. TO THE EXTENT ANY LIMITATIONS UNDER THIS LIMITED WARRANTY ARE COVERED UNDER APPLICABLE CONSUMER PRODUCT WARRANTY LAWS AND CANNOT BE LAWFULLY DISCLAIMED OR LIMITED, THEY ARE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY SUCH LAWS.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to the original property owner.

THIS LIMITED WARRANTY IS THE SOLE LIABILITY OF NORANDEX AND IS ISSUED IN LIEU OF ANY DIRECT OR INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES (INCLUDING LOSS OF PROFITS AND LOST BUSINESS AND ANY THIRD PARTY CLAIMS) AND REGARDLESS OF WHETHER ARISING UNDER TORT (INCLUDING NEGLIGENCE), CONTRACT OR OTHER LEGAL THEORY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the original property owner.

This Limited Warranty gives the original property owner specific legal rights, and the original property owner may also have other rights which vary from state to state.

This Limited Warranty extends only to the products which were originally installed in the original property owner's Structure as recorded on the Warranty Registration and shall not be valid or enforceable if the original property owner cannot prove that the product(s) were properly installed. To assure prompt coverage, upon installation the original property owner should mail or file online the Warranty Registration setting out the date and address of the Structure in which the original property owner had the product(s) installed.

Failure to submit the Warranty Registration will not affect the original property owner's rights under the warranty IF the original property owner can prove the date of purchase and the location at which the product was properly installed. (The original property owner's receipt of purchase and the receipt from the contractor who made the installation in the Structure showing the address is one such way. Keep them in a safe place.)



LIMITED WARRANTY

MAINTENANCE OF DOOR & FACTORY FINISH:

1. To clean doors, wash with mild soap and water, rinse with clear water and wipe dry.
2. Keep weatherstrip clean of dirt and grit for proper seal. Wash with mild soap and water, rinse with clear water and wipe dry. Apply a light coat of wax and wipe off excess.
3. For scuff marks on painted finishes, use mild liquid cleanser, rinse with clear water and wipe dry.
4. If finish is accidentally scratched or chipped, clean as recommended above and use touch-up supplied or standard wood finish repair crayon.

Caution:

DO NOT USE paint thinner, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean surfaces of door or hardware.